Horizon

Release Notes

Version 2 (September 2026)

Discover what's new in your web-based property management platform: more complete records, easier access to transactions and an interface tailored to your preferences.

Property Management

Additional Information in the Property Record

The new ***Additional Information*** tab brings together the owners, mortgages and insurance policies associated with a property. You can add, edit or delete entries and view the totals for each list.

- **Owners:** Track contact information, capital and ownership shares, with automatic calculation of capital and the number of shares at the end of the period.
- **Mortgages and insurance:** View amounts, expiry dates and related information.

Keep in mind: Changes to all three lists are saved using the Save button in the property record. Leaving without saving discards these changes.

Benefit

Information about owners and the property's commitments is available in one place.

Viewing and Tracking

Previewing Rows Within Records

An eye icon lets you view a row's details in a read-only panel while keeping the list visible. Use the Previous and Next arrows to move between rows.

This preview is available for property owners, insurance policies and mortgages, as well as tenants' additional correspondence, parking spaces, storage spaces and additional services. On smaller screens, it opens at the bottom of the screen.

Benefit

View details without opening the editing window. Sensitive fields remain protected.

Tenant Transaction History

The history brings together transactions posted to one or more tenant accounts, including totals and balances. It is accessible from the tenant grid or from the menu in a tenant record opened in view mode.

- **Summary mode:** One row per tenant, showing the number of transactions, total debits, total credits and the balance receivable.
- **Detailed mode:** A complete statement for each tenant, showing transactions and their running balance.

You can export the statement to Excel, CSV or PDF, or print it. The export reflects the selected tenants and the current display mode.

Benefit

An account overview and access to transaction details make it easier to track balances.

Privacy and Language

Protecting Sensitive Fields

Sensitive tenant and owner information, such as social insurance numbers, RAMQ health insurance numbers and banking details, is hidden by default. Viewing and editing this information require separate permissions, granted by company and division.

- Values are displayed on request using the eye icon. Only one sensitive field can be visible at a time.
- After approximately 30 seconds of inactivity, the displayed value is hidden and removed from the browser's memory. Any edits in progress are retained.
- These fields are not available in grid columns, filters, sorting options or exports.

To edit a value, reveal it, make your change and save the record. Simply viewing a value does not change the data.

Benefit

Personal information is less exposed on screen, while authorized users retain the access they need.

French or English Interface

You can change the interface language from your user menu under Language by choosing Français or English. A window lets you confirm your choice and, if needed, select Apply this change in Primmo.

Your choice is saved in the browser you are using. If synchronization is requested, the language is also saved in your profile and takes effect the next time you open Primmo.

Keep in mind: The change applies to menus, labels and messages. Entered data and tenants' correspondence languages remain unchanged.

Benefit

Each user can work in their preferred language and use the same setting in Primmo.

Comfort and Support

Light or Dark Theme

The user menu includes a Theme submenu where you can choose Light or Dark. The change is immediate, with no page reload: your entries, filters and position in lists are retained.

The theme is saved in your browser and applies to all Hopem Horizon tabs open in that browser. On another computer or browser, the light theme is used by default. This setting is not synchronized with Primmo and does not affect exports or printing.

Benefit

Customize the appearance of your workspace to suit your preferences without changing your colleagues' display settings.

Version Information in the About Window

Accessible from the user menu, the About window shows the versions of Horizon, the BFF, the API and the database, along with the current environment.

Before contacting technical support, note this information or attach a full screenshot of the window to your request.

Benefit

The support team has the information needed to identify your environment and help investigate an issue.

Support

For questions or assistance, please contact our team:

Submit a support request